# RWA Portal Overview

The RWA Portal is a cloud-based performance management platform that transforms data into practical insights across four key areas:  
- Complete transparency  
- Trend analysis  
- Automated reporting  
- Predictive tools for NHS income and payment data  
  
It includes a monthly dashboard, weekly summaries, and tools to improve efficiency, profitability, and visibility.

## 1.05 Executive Monthly Report

An interactive dashboard and a monthly email (sent on the 6th of each month) present data from the previous month. The homepage summarizes six key areas:  
Items  
 Reimbursement  
 Patients  
 NMS  
 Electronic Prescriptions  
 Services  
  
Each area is clickable for deeper exploration.

## Items

* Tracks items dispensed in the previous month
* Shows rolling 12-month prescription growth trends
* Item Detail → Module 1.10: Item Analysis - Gain deeper insights into dispensed and claimed trends

## Reimbursement

* Predicts payments expected in three months
* Reimbursement Details → Module 2.70: FP34 Prediction / Predicted Payment Summary by Branch

## Patients

* Displays patient count, growth, average dispensed items
* Includes delivery patient data
* Patient Detail / New Patient Details → Module 4.10: Patient Profiling
* Delivery Patient Details → Module 4.05: Patient Deliveries
* ERD Details → Module 4.60: Patient Repeats - View ERD patient counts and identify potential ERD patients by practice

## Nominations

* Total nominations, growth, active nominations (last 180 days)
* Highlights new patients not yet nominated and overdue/returned patients
* Nominations Details → Module 4.55: Patient Nominations - View nomination details by postcode and online pharmacy trends
* Overdue Details → Module 4.30: Overdue Patients - Analyze overdue status based on dispensing cycles and returned prescriptions

## Services

* Tracks NMS progress from intervention to completion
* Includes missed, expired, or declined opportunities
* NMS Review → Module 13.20: NMS Review
* Flu Details → Module 13.50: Flu Tracking - View flu vaccinations dispensed by month

## Operations

* Covers unclaimed prescriptions, top owing products, missed endorsements
* Includes workload indicators (e.g., average processing time)
* Unclaimed Detail → Module 6.30: EPS Unclaimed Scripts
* Returned Details → Module 6.31: EPS Claims Analysis
* Emergency Detail → Module 6.10: Emergency Supply
* Owings Detail → Module 3.90: Owings by Product
* Endorsement Detail → Module 6.27: Endorsement Exceptions - Includes Expensive Items, Special Items, Broken Bulk, and dispensed details
* Workload Detail → Module 5.60: Workload Indicator - Shows average days from prescription start to label, and branch nomination growth trends

## Margin

* Displays of predicted net sales and margin for the previous month
* Includes paid margin by drug tariff category and monthly margin analysis
* Margin Detail → Module 2.30: Rx Monthly Financial Overview - Includes financial summaries and margin breakdowns

## Benchmarking

* Year-on-year comparisons for:
* Item growth
* NMS achievements
* Patient growth
* Nomination growth
* AIV Benchmarking Detail → Module 1.35: AIV and Drug Tariff Benchmarking
* Pharmacy Type Benchmarking → Module 1.15: Pharmacy Type Benchmarking - Compare RWA customer performance across items, patients, EPS, ERD, and services